



FREQUENTLY ASKED QUESTIONS REGARDING TRANSITION FROM SEAQUEST

What happens to my membership?

Paid memberships will be honored through their purchased expiration date. Stay tuned for more information coming soon regarding memberships. We hope to have more member specific events, scheduled feeding demonstrations as well as discounts on token purchases.

Will I still receive a free birthday month interaction?

Free birthday month interactions were a part of the SeaQuest membership package. Those will no longer be offered. The loss of that interaction will be offset by the additional programming and discounts that will be available to current members.

What changes will happen to my membership?

We will provide more information regarding memberships in the near future.

Will teachers and their families still be admitted free?

Teacher passes will be valid until December 31, 2024. After that, Hill City AquaZoo will offer special events geared toward our teaching community.

Will Groupons still be honored?

Valid Groupons will be honored until their expiration date.

Will admit one and free tickets still be honored?

Existing admit one and free SeaQuest tickets will be honored through December 31, 2024.

Will tokens still be honored?

Yes

Will you honor passes to other SeaQuest locations?

No. Hill City AquaZoo currently has no reciprocal benefits with any other zoos or aquariums.

Will the staff remain the same?

We are excited to welcome back a large number of the current team.

Will the animals stay the same?

Your favorite animal residents will still be here! We expect to add some additional animals over time and are excited to introduce new animals to the Lynchburg Community!

For more information, please contact info@hillcityaquazoo.com