

## River Ridge Pet Policy

River Ridge only permits service animals in the areas of its premises that are open to the public. River Ridge only permits service animals in the areas of its premises that are generally open to the public. Pursuant to the Americans with Disabilities Act ("ADA"), service animals are specifically trained dogs or miniature horses that assist individuals with disabilities by performing specific tasks or work. Other animals which may only provide emotional support, comfort, or companionship to its owner do not qualify as service animals under the ADA and would qualify as pets for purposes of this policy. Pets are not permitted in River Ridge unless a special event is announced by River Ridge inviting or allowing pets on property such as, without limitation, holiday photo opportunities and adoption events.

Handlers of a service animal must maintain control of their service animals via use of a harness, leash, or tether. If the handler's disability prevents the use of these tools, or if the use of such tools would hinder the animal's ability to perform its duties, alternative control methods such as voice commands or signals are acceptable. Service animals should be handled in a controlled manner that does not pose health or safety risks to others. Service animals must be housebroken. The handler/owner of a service animal is responsible for the conduct of the service animal while in River Ridge Mall and for any damage or injury. Failure of a service animal and its owner/handler to comply with this policy and the requirements of the ADA will result in request for removal of the service dog from the premises.

Pets should not accompany patrons River Ridge nor should pets be left in a vehicle in the parking areas. If a pet is brought onto the property of River Ridge, both the owner and pet will be subject to removal from the premises when encountered. Patrons are welcome to continue their experience at River Ridge once animals are removed to safe environment away River Ridge property.